



NEWS

ANTELOPE VALLEY'S
HEALTHCARE
NEWS RESOURCE

FOR IMMEDIATE RELEASE

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ANTELOPE VALLEY HOSPITAL HONORS PATIENTS DURING NATIONAL PATIENT RECOGNITION WEEK

(LANCASTER, CA –February 1, 2010)— On February 3, 2010, Antelope Valley Hospital (AVH) will distribute over 800 carnations to their patients in honor of National Patient Recognition Day. AVH pediatric patients will receive a bright Mylar balloon in place of a carnation. National Patient Recognition Week is February 1-7 and is a time for healthcare professionals and those serving patients to renew their dedication to providing excellent, quality care to their patients. Antelope Valley Hospital joins healthcare institutions all over the country this week to reinforce quality care that leads to satisfied patients.

“This is the day to thank our patients for entrusting us with their healthcare needs,” said Edward Mirzabegian, AVH Chief Executive Officer. “There is a growing importance on patient satisfaction nationwide. Antelope Valley Hospital is focused on improvement efforts, delivering excellent care and developing loyal customers so that AVH will be their hospital of choice.”

“The Patient & Guest Relations Department, along with the commitment of healthcare staff, are dedicated to personalizing the patient’s stay,” said Mary Theobald, Director, Patient & Guest Relations. “We try to see the experience of the patient and family members through their eyes. All departments and disciplines work closely with our department to address any questions or concerns the patient or their family may have and to engage them in their healthcare decisions.”

“We have a great team at AV Hospital that is dedicated to providing the best care possible to our patients,” said Theobald. “It is not one person or one department. It is all of us uniting in this effort.”

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About Antelope Valley Hospital

Celebrating more than 50 years of caring for the community, Antelope Valley Hospital, a facility of Antelope Valley Healthcare District, is a non-profit, 420-bed hospital that was founded in 1955. The hospital is dedicated to providing quality care and services to everyone in the Antelope Valley. AV Hospital is located at 1600 West Avenue J in Lancaster, California. For further information, please visit www.avhospital.org or call 661-949-5000.

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